



## PARK REGULATIONS

By entering the Efteling grounds you agree to these Park Regulations.

### **1. Entry tickets**

If you want to visit our park you need a valid entry ticket. During your visit you must show this entry ticket when requested.

### **2. General rules**

In Efteling the Dutch law and the Dutch standards and values apply. During your visit, think about your own and other people's safety and possessions, as well as those of Efteling. Prevent dangerous situations and always treat one another with respect. Rowdiness, destruction, violence, unnecessary noise or other unwelcome behaviour will not be tolerated. Possession of weapons, being under the influence of alcohol and/or drugs, dealing or being in possession of drugs and using certain objects, such as telephones, GoPro's, selfie sticks etc. in a dangerous and/or annoying manner, is not allowed. The use of drones in and around the Efteling is prohibited.

### **3. Pets**

Pets are not allowed in Efteling. If you leave them in your car, any (damage) costs for freeing your pet from the vehicle will be at your own expense. Assistance dogs are allowed in the park. We may ask you to show a doctor's certificate for this.

### **4. Assistance vehicles**

Only assistance vehicles are allowed. We may ask you to show a doctor's certificate for this. The Efteling has a free wheelchair rental service. More information can be found at this location and on our website.

### **5. Liability**

You enter the park at your own risk. Efteling cannot be held liable except in case of damages caused by intent or gross negligence of Efteling. Have you suffered damages? Then you must show this to the Efteling security before leaving the parking area and furthermore let Efteling draw up a report. Efteling is no longer liable for damages if the report is made after leaving the parking area.

### **6. Directions and instructions**

You should always follow the directions of our staff fully and directly and comply with the instructions on the boards. The company management always has the right to take and keep an attraction out of operation. This does not constitute a right to compensation.

### **7. Clothing**

If you are indecently dressed, or disguised in such a way that you could be associated or confused with Efteling entertainment or Efteling staff, we reserve the right to deny you entry to the park.

## **8. Own food and drink**

It is permitted to bring your own food and drink into the park. Is it busy? Then we request that you enjoy the food and drink you brought with you in one of our many picnic areas instead of in our restaurants and on our terraces.

## **9. Alcohol and 0.0 drinks**

Efteling applies the same policy for 0.0 drinks as for variants with alcohol. This means that no 0.0 drinks will be sold to minors.

## **10. Smoking**

The World of Efteling is smoke-free. Smoking is only allowed in the designated smoking zones. This also applies to e-cigarettes and vaping.

## **11. (Commercial) activities**

Carrying out (commercial) activities, including recording, researching, advertising and collection information is not allowed on the Efteling grounds without prior written approval.

## **12. CCTV and attraction photographs**

To protect your and our security and property, camera surveillance is present in Efteling. In many attractions, photos of you are made that you can buy at the exit of the attraction. There the photos are shown on screens. It is also possible that recordings are made in or near the park by or for Efteling. Efteling can use these recordings for publications and promotional purposes. Do you not want to be photographed or filmed during your visit? Then avoid the area where recordings are made or ask an employee or the production team if they can avoid photographing or filming you.

*Violation of these Park Regulations can lead to refusal of entry or to removal from the park or - in certain cases will be reported to the police. There is no right to compensation in these cases.*

*The management reserves the right to frisk, check (hand)bags and to ask for a valid proof of identity for the protection of safety or, if the facts and/or circumstances dictate this, as a precaution. If you do not cooperate with this, you may be removed from the park.*

*The management decides in all other cases which are not explicitly mentioned in these Park Regulations.*